

## SIEBEL WORKFLOWS

Course Duration: **2 Days**

Course Web Page <http://www.siebeltraining.org/training/technicaltraining/siebelworkflows.html>

Course Objective

- Understand Workflow Steps
- Create and Deploy Workflows
- Use Business services in workflows
- Trigger workflows via policies and runtime events

Modules Covered:

- Workflows
- Business Services & Property Sets
- RunTime Events
- Policies

Content Depth

- Understanding Workflow Components
- Hands-on practice

Mode of Training

- Presentation,
- Real Project Examples,
- Classroom Interaction,
- Application Demonstration,
- Hands-on practice sessions

Audience

- Existing Siebel Professionals

Pre-requisites

- Good Siebel Configuration knowledge

## Course Schedule

Day 1, Session 1	<ul style="list-style-type: none"><li>• Introductions</li><li>• Workflow Components</li><li>• Workflow Steps</li><li>• Workflow Process Properties</li></ul>
Day 1, Session 2	<ul style="list-style-type: none"><li>• Hands-on workflow design</li><li>• Using Business Services in Workflows</li><li>• Simulating Workflows</li></ul>
Day 2, Session 1	<ul style="list-style-type: none"><li>• Triggering Workflows via Run Time Events</li><li>• Triggerring Workflows via eScript</li><li>• Triggering Workflows via Policies</li></ul>
Day 2, Session 2	<ul style="list-style-type: none"><li>• Triggering Workflows via Policies (contd...)</li><li>• Using Property sets in workflows</li></ul>