

## SIEBEL CONSULTANT TRAINING

Course Duration: **12 Days**

Course Web Page <http://www.siebeltraining.org/training/technicaltraining/siebelconsultant.html>

Course Objective

- Understanding Siebel Concepts
- Installing Siebel eBusiness Applications
- Navigating Siebel UI
- Understanding Siebel Architecture and Data Model
- Configuring Siebel layers
- Setting up Data Access and Control
- Designing Workflows
- Using eScript
- Working with Assignment Manager
- Running EIM Jobs

Modules Covered:

- Installation & Server Management
- Configuration
- Workflows,
- eScript
- EIM
- Assignment

Content Depth

- Understanding Siebel Fundamentals
- Concepts and Hands-on sessions
- Extensive coverage of core features

Mode of Training

- Presentation,
- Real Project Examples,
- Classroom Interaction,
- Application Demonstration,
- Hands-on practice sessions

Audience

- Freshers, IT/Non-IT professionals

Pre-requisites

- Basic Software Concepts
- Strong Analytical Skills

## Course Schedule

Day 1, Session 1	<ul style="list-style-type: none"><li>• Introduction</li><li>• Introduction to Siebel eBusiness Applications</li><li>• Siebel Architecture</li></ul>
Day 1, Session 2	<ul style="list-style-type: none"><li>• Installing Database Server</li><li>• Installing Siebel Gateway &amp; Enterprise</li><li>• Installing Siebel Database</li></ul>
Day 2, Session 1	<ul style="list-style-type: none"><li>• Installing Server</li><li>• Installing Siebel Web Engine</li><li>• Installing Tools, Client &amp; Sample Database</li></ul>
Day 2, Session 2	<ul style="list-style-type: none"><li>• Server Components &amp; Parameters</li><li>• Server Management</li><li>• Generating Local Database</li></ul>
Day 3, Session 1	<ul style="list-style-type: none"><li>• Using Siebel Tools</li><li>• Siebel Data Model</li><li>• Configuring Siebel Data Layer</li></ul>
Day 3, Session 2	<ul style="list-style-type: none"><li>• Configuring Siebel Business Layer</li></ul>
Day 4, Session 1	<ul style="list-style-type: none"><li>• Configuring Siebel Business Layer</li><li>• Configuring User Interface</li></ul>
Day 4, Session 2	<ul style="list-style-type: none"><li>• Views &amp; Responsibilities</li><li>• Organization Structure</li><li>• Static Picklist &amp; LOV's</li></ul>

Day 5, Session 1	<ul style="list-style-type: none"><li>• Dynamic Piclist</li><li>• 1:M MVG</li><li>• Drilldowns</li></ul>
Day 5, Session 2	<ul style="list-style-type: none"><li>• eScript Fundamentals</li><li>• Writing &amp; Invoking Scripts</li></ul>
Day 6, Session 1	<ul style="list-style-type: none"><li>• Creating Business Services</li><li>• eScript &amp; Business Services</li></ul>
Day 6, Session 2	<ul style="list-style-type: none"><li>• Overview of Workflows</li><li>• Using Workflow Steps</li><li>• Designing Workflows</li></ul>
Day 7, Session 1	<ul style="list-style-type: none"><li>• Designing Workflows</li><li>• Simulating Workflows</li></ul>
Day 7, Session 2	<ul style="list-style-type: none"><li>• Invoking Workflows from Run Time Event</li><li>• Invoking Workflows from Script</li></ul>
Day 8, Session 1	<ul style="list-style-type: none"><li>• Using Workflow Policies</li></ul>
Day 8, Session 2	<ul style="list-style-type: none"><li>• End to end scenario for configuration, eScript and workflow</li></ul>

Day 9, Session 1	<ul style="list-style-type: none"><li>•End to end scenario for configuration, eScript and workflow (contd...)</li></ul>
Day 9, Session 2	<ul style="list-style-type: none"><li>•EIM Architecture</li><li>•EIM Components</li></ul>
Day 10, Session 1	<ul style="list-style-type: none"><li>•Creating Data Map</li></ul>
Day 10, Session 2	<ul style="list-style-type: none"><li>•Running EIM Import</li><li>•Running EIM Export</li></ul>
Day 11, Session 1	<ul style="list-style-type: none"><li>•Running EIM Delete</li><li>•Performance Tuning</li><li>•Using Custom Columns</li></ul>
Day 11, Session 2	<ul style="list-style-type: none"><li>•Siebel Assignment Manager</li><li>•Assignment Rules</li></ul>
Day 12, Session 1	<ul style="list-style-type: none"><li>•Invoking Assignment Manager</li><li>•Customizing Behavior</li></ul>
Day 12, Session 2	<ul style="list-style-type: none"><li>•Workload Rules</li><li>•Scoring in Assignment</li></ul>