

SIEBEL BUSINESS ANALYST FUNDAMENTALS

Course Duration:	4 Days
Course Web Page	http://www.siebeltraining.org/training/functionaltraining/businessanalystfundamentals.html
Course Objective	<p>To groom Business/Functional Analysts who</p> <ul style="list-style-type: none">▪ Understands Siebel CRM features,▪ Can analyze requirements,▪ Can suggest business processes within Siebel, and▪ Can perform feasibility/complexity check
Modules Covered:	<p>Application Features and Capabilities Common Business Entities Automation Components Understanding Customizations</p>
Content Depth	<p>Fundamental Concepts Extensive coverage of Siebel features Requirement assessment Functional Design</p>
Mode of Training	<p>Presentation, Real Project Examples, Application Demonstration, Hands-on practice sessions</p>
Audience	<p>Siebel Technical Consultants, Business Analysts, Project Managers</p>
Pre-requisites	<p>Working professionals with functional domain knowledge. Working professionals in technical stream with prior knowledge of IT/Siebel. Fresher with good analytical skills looking for a Functional career.</p>

Course Schedule

Day 1, Session 1	<ul style="list-style-type: none">• Introductions• Overview of Siebel eBusiness Applications• CRM Lifecycle• Overview of Siebel CRM• Installing Siebel Client and Tools
Day 1, Session 2	<ul style="list-style-type: none">• About Siebel Client• Features of Siebel UI• Siebel Application Features
Day 2, Session 1	<ul style="list-style-type: none">• Common Business Entities• Understanding Siebel Processes
Day 2, Session 2	<ul style="list-style-type: none">• Understanding Siebel Processes• Siebel EIM• Siebel iHelp
Day 3, Session 1	<ul style="list-style-type: none">• Overview of Siebel Architecture• Explore Application configuration using Tools
Day 3, Session 2	<ul style="list-style-type: none">• Siebel Automation Features• Data and Access Control in Siebel
Day 4, Session 1	<ul style="list-style-type: none">• Case Study• Hands-on session on Requirement Analysis• Designing Business Processes
Day 4, Session 2	<ul style="list-style-type: none">• Case Study• Creating Functional Specification• Questions and Answers